## IN THE

## UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Robert L. Rae
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TITLE: Centralized Call Processing

EXAMINER: Antim G. Shah

GROUP ART UNIT: 2614

ATTY. DKT. NO.: 18279-14445

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Dated: October 18, 2010 By: /Dohyun Ahn/

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COMMISSIONER FOR PATENTS P.O. BOX 1450 ALEXANDRIA, VA 22313-1450

## AMENDMENT F AND REQUEST FOR CONTINUED EXAMINATION

Sir

This Amendment is in response to an Office Action dated July 21, 2010, which set a shortened statutory period for response that expires on October 21, 2010.

Kindly amend the patent application as set forth herein.